## APPAREL QUALITY MANAGEMENT- VI SEM

Unit No	Unit Name	Topic No	Topic Name
	1 QUALITY	1	Introduction to quality
		2	Dimensions of quality
		3	Importance of quality
		4	Evolution
	2 TQM PRINCIPLES		
	3 MANAGING QUALITY		
	IMPORTANCE OF 4 QUALITY IN APPAREL SECTOR		
	5 INSPECTION		
	6 CARE LABELS		
	QUALITY 7 STANDARDS AND CERTIFICATION		

## **Topic Details**

Quality - Definition of quality, requirement of quality in the apparel sector

Unit 2 8 Hrs TQM principles - Customer satisfaction, customer perception of quality, intrinsic and extrinsic quality, service quality, customer retention, continuous process improvement, Juran Trilogy, PDCA cycle, 5S, Kaizen, 6 sigma.

Unit 3 6 Hrs Managing quality -Traditional vs modern quality management, quality control and quality assurance.

Unit 4 10 Hrs Importance of quality control in garment industry, fabric inspection, identification of woven and processing defects, 4 point and 10 point system, IPQC (In process quality control), AQL standards, zero defects, JIT, poka-yoke and quality circle.

Unit 5 6 Hrs Major inspection points to be verified in a final inspection for men's shirt and trouser, women's top, trouser, skirt and kid's garment.

Unit 6 4 Hrs Care labels, International care labeling system, Japan/Canada/British care labeling system, eco labels.

Unit 7 10 Hrs Quality standard and certification - Need for ISO 9000, major elements in ISO 9001-2000, internal auditing, Environmental Management System - ISO 14000 series standards and other quality management standards of apparel industry, AATCC, ASTM standards, significance and importance of the same.